

Parimal and Pramod Chaudhari Centre for Learning and Teaching Indian Institute of Technology Bombay





# Writing Effective Course Learning Outcomes

Jeffrey E. Froyd

Professor, Department of Engineering Education

College of Engineering, The Ohio State University

froyd.1@osu.edu

### Workshop Overview

- Part 1: Writing Effective Course Learning Outcomes
  - Morning, Wednesday, 8 January 2020
- Part 2: Applying Research-based Instructional Strategies
  - Afternoon, Wednesday, 8 January 2020
- Part 3: Developing Course Assessment Plans
  - Morning, Thursday, 9 January 2020
- Part 4: Facilitating Student Use of Metacognitive Learning Strategies
  - Afternoon, Thursday, 9 January 2020

### Workshop Overview

#### Writing Effective Learning Outcomes



Designing Course Assessment Plans Aligned with Learning Outcomes

	Where the learner is going	Where the learner is	How to get there	
ſeacher	Clarifying, sharing and	Engineering effective discussions, tasks, and activities that elicit evidence of learning	Providing feedback that moves learners forward	
Peer	understanding learning intentions	Activating students as learning resources for one another		
Learner		Activating student of their own I	s as owners earning	

Facilitating Student Use of Metacognitive Learning Strategies



Designing Researchbased Instructional Strategies Aligned with Learning Outcomes



### Workshop Ground Rules

- **Ownership:** It is your workshop
- Questions: Ask when you have a question.
- **Slides:** The most recent copy of the slides will be available after the workshop
- Purposes of the Slides
  - Guide Workshop
  - Second Visual Source of Information
  - Resource after Workshop

# Results from Research on Design

- Design begins with clear, explicit exposition of intent.
- Design continues with applicable knowledge, e.g., facts, principles, etc.
- Design continues by developing strategies, intermediate realizations, embodiments, etc. intended to achieve the intent by using relevant knowledge.
- Design involves multiple key decisions. The workshop is intended to equip you with evidence-based findings to support your course design decisions.



### Applying Results from Research on Design



- Course design begins with clear, explicit exposition of intent, e.g., learning outcome.
- Course design continues with applicable knowledge, e.g., facts, principles, etc. from research on learning and teaching
- Course design continues by adapting and/or developing strategies, intermediate realizations, embodiments, etc. intended to achieve the intent by using relevant knowledge.
- Course design involves multiple key decisions. The workshop is intended to equip you with evidence-based findings to support your course design decisions.

# PowerPoint vs. Blackboard

- •Which is a better way to teach?
  - Writing class notes on a blackboard
  - Showing class notes via PowerPoint



# PowerPoint vs. Blackboard

- •Which is a better way to teach?
  - Writing class notes on a blackboard
  - Showing class notes via PowerPoint

Note: Teaching is not an intent; it is an activity.

**DESIGN THINKING** 

TEST

Innovation should

he refined

novation is bor

from a clash of ideas

PROTOTYPE

be brought to life

nnovation should

EMPATHIZE Innovation should be

human-centered

DEFINE

solve a problem

nnovation should

# A design question is being posed without the intent being disclosed.

 Teaching designs an environment to enable learners to achieve intended goals. Without a statement of intended goals, questions of how to teach cannot be properly addressed.



 It is like asking whether a bridge should be built from wood, steel, plastic, etc., without including information about the span, the purpose, the loads, etc.

# Why should you care about research-based course designs?

## **Effect Sizes by Discipline**



Scott Freeman et al. PNAS 2014;111:8410-8415



©2014 by National Academy of Sciences

# Cohen's $d = \frac{M_1 - M_2}{SD_{pooled}}$ $SD_{pooled} = \sqrt{\frac{\sum (X_1 - \overline{X}_1)^2 + \sum (X_2 - \overline{X}_2)^2}{n_1 + n_2 - 2}}$ Glass's $\Delta = \frac{M_1 - M_2}{SD_{control}}$ Hedges' $g = \frac{M_1 - M_2}{SD *_{pooled}}$ $SD *_{pooled} = \sqrt{\frac{(n_1 - 1)SD_1^2 + (n_2 - 1)SD_2^2}{n_1 + n_2 - 2}}$

Effect Size Equations: http://www.polyu.edu.hk/mm/effectsizefaqs/effect\_size\_equations2.html

Effect Size

## **Changes in Failure Rate**



Scott Freeman et al. PNAS 2014;111:8410-8415



©2014 by National Academy of Sciences

### Heterogeneity analyses for data on examination scores, concept inventories, or other assessments



Scott Freeman et al. PNAS 2014;111:8410-8415



©2014 by National Academy of Sciences

## Why Use Research-based Course Designs?

If the experiments [225 studies] analyzed here had been conducted as randomized controlled trials of medical interventions, they may have been **stopped for benefit**—meaning that enrolling patients in the control condition might be discontinued because the treatment [Active Learning] being tested was clearly more beneficial.





Freeman, S., Eddy, S. L., McDonough, M., Smith, M. K., Okoroafor, N., Jordt, H., & Wenderoth, M. P. (2014). Active learning increases student performance in science, engineering, and mathematics. Proceedings of the National Academy of Sciences, 111(23), 8410-8415. doi: 10.1073/pnas.1319030111

## Why Use Research-based Instructional Strategies?

If the experiments [225 studies] analyzed here had been conducted as randomized controlled trials of medical interventions, they may have been **stopped for benefit**—meaning that enrolling patients in the control condition might be discontinued because the treatment [Active Learning] being tested was clearly more beneficial.

Meta-analysis of 225 studies that reported data on examination scores or failure rates when comparing student performance in undergraduate science, technology, engineering, and mathematics (STEM) courses under traditional lecturing versus active learning.

Freeman, S., Eddy, S. L., McDonough, M., Smith, M. K., Okoroafor, N., Jordt, H., & Wenderoth, M. P. (2014). Active learning increases student performance in science, engineering, and mathematics. Proceedings of the National Academy of Sciences, 111(23), 8410-8415. doi: <u>10.1073/pnas.1319030111</u>

# Exercise: Write a learning outcome

- Think of a course you have taught or will be teaching in the future
- Write a learning outcome for this course



# Writing Effective Learning Outcomes

- Learning outcomes should answer the following questions:
  - "What should students know and be able to do as a consequence of instruction?"
  - "How will students be able to think?" or "At what cognitive level will the students perform?"





# Learning Outcome Guidelines



Observable Verb	<b>Content/Topic</b>	Example
Calculate	Discrete-time system analysis	<b>Calculate</b> outputs of discrete-time systems in response to given inputs
Design	Finite impulse response (FIR) filters	<b>Design</b> a finite impulse response (FIR) filter to meet given specifications
Evaluate	Structural Analysis	<b>Evaluate</b> alternative structures for a bridge design with respect to given specifications
Apply	First and Second Laws of Thermodynamics	<b>Apply</b> the first and second laws of thermodynamics to analyze thermodynamic cycles

# Learning Outcome Guidelines

- An effective learning outcomes will:
  - Cognitive Process Dimension: Contain a verb describing an observable action
  - Knowledge Dimension: Contain a noun describe the content/topic to be employed
  - Focus on the student as the performer
    - What is a student expected to be able to do?
    - How is a student expected to be able to think?



Cognitive Process Dimension

Knowledge Dimension

# Exercise: Write a learning outcome

- Think of a course you have taught or will be teaching in the future
- Write a learning outcome for this course
- Describe what you have changed.



## Syllabus vs. Learning Outcomes



Syllabus	Learning Outcomes
Describes topics/content to be delivered/covered	Describes expected learning in observable terms
Noun-oriented	Verb and noun-oriented
Instruction-focused	Learning-focused
Lists content	Describes what students will be expected to do with the content

- Faculty members when they initially write learning outcome, want to use verbs such as
  - Understand or "demonstrate understanding"
  - Know or "demonstrate knowledge"
  - Appreciate or "demonstrate appreciation"
  - ...
- What is the problem?



- Verbs such as understand do not describe an observable outcome. As a result, learning outcomes that rely on verbs such as understand cannot be assessed, practice, improved, etc.
- Students and faculty members often have different interpretations of understand. As a result, expectations are not clearly communicated.
- Learning outcomes that rely on verbs such as understand do not convey opportunities for practice or improvement, either by the student or the faculty member.

What does it mean to "understand"?

- Think about a room with 40 people. Half of the people understand what you want them to understand, half do not.
- What activities will you ask them to do to distinguish the two groups of people?
- You can then use these activities to write your learning outcomes.



What do we want our students to be able to do with the [BLANK] knowledge that they acquire?

We certainly expect them to be able to:

• **Predict** the responses of a [BLANK] system if it is disturbed.



- **Explain** the responses that occur in systems that have been disturbed.
- *Solve* quantitative problems (calculate something).

And, we expect them to be able to do this with systems and disturbances that they have not encountered in lecture or the textbook. That is, we expect them to be able to *apply* what they know about [BLANK] to **novel** situations.

When they can do this, we say they "understand" [BLANK].

# What does a learner do to improve "understanding"?

- If you were learning a new subject, what would you do to understand the subject better?
- You can then use these activities to write your learning outcomes.



- What does a teacher do to improve "understanding"?
  - If you were teaching a new subject, what would you do to help your students understand the subject better?
  - You can then use these activities to write your learning outcomes.



- What is the number 2 challenge?
  - Technology (or terminology) is needed to describe and address the number 2 challenge.
  - The technology is called taxonomies of learning outcomes.

A statement of a learning objective contains a verb (an action) and an object (usually a noun).

• The verb generally refers to [actions associated with] the intended cognitive process.



# Learning Outcome Guidelines

- An effective learning outcomes will:
  - Cognitive Process Dimension: Contain a verb describing an observable action
  - Knowledge Dimension: Contain a noun describe the content/topic to be employed
  - Focus on the student as the performer
    - What is a student expected to be able to do?
    - How is a student expected to be able to think?



Cognitive Process Dimension

Knowledge Dimension

# Cognitive Process Dimension

**Create:** Putting elements together to form a novel, coherent whole or make an original product - Generating, Planning, Producing

**Evaluate:** Making judgments based on criteria and standards - Checking, Critiquing

**Analyze:** Breaking material into its constituent parts and detecting how the parts relate to one another and to an overall structure or purpose - Differentiating, Organizing, Attributing

Creating Generating new ideas, products or ways of viewing things: designing, constructing, planning, producing, inventing

#### Evaluating

Justifying a decision or a course of action: checking, hypothesizing, critiquing, experimenting, judging

#### Analyzing

Breaking information into parts to explore relationships: comparing, organizing, deconstructing, interrogating, finding

Applying

Using information in another familiar situation: implemeting, carrying out, using, executing

Understanding

Explaining ideas or concepts: intrepeting, summarizing, paraphrasing, classifying, explaining

#### Remembering

Recalling information: recognizing, listing, describing, retrieving, naming, finding



# Cognitive Process Dimension

**Apply:** Carrying out or using a procedure in a given situation [usually somewhat novel] - Executing, Implementing, Solving

**Understand:** Determining the meaning of instructional messages, including oral, written, and graphic communication - Interpreting, Exemplifying, Classifying, Summarizing, Inferring, Comparing, Explaining

**Remember:** Retrieving relevant knowledge from long-term memory - Recognizing, Recalling

Creating Generating new ideas, products or ways of viewing things: designing, constructing, planning, producing, inventing

#### Evaluating

Justifying a decision or a course of action: checking, hypothesizing, critiquing, experimenting, judging

#### Analyzing

Breaking information into parts to explore relationships: comparing, organizing, deconstructing, interrogating, finding

Applying

Using information in another familiar situation: implemeting, carrying out, using, executing

Understanding

Explaining ideas or concepts: intrepeting, summarizing, paraphrasing, classifying, explaining

Remembering Recalling information: recognizing, listing, describing, retrieving, naming, finding



# Cognitive Process Dimension

Write down appropriate verbs for each cognitive process dimension in the Revised Bloom's Taxonomy:

- Remember: ?
- Understand: ?
- Apply: ?
- Analyze: ?
- Evaluate: ?
- Create: ?

Creating Generating new ideas, products or ways of viewing things: designing, constructing, planning, producing, inventing

#### Evaluating

Justifying a decision or a course of action: checking, hypothesizing, critiquing, experimenting, judging

#### Analyzing

Breaking information into parts to explore relationships: comparing, organizing, deconstructing, interrogating, finding

#### Applying

Using information in another familiar situation: implemeting, carrying out, using, executing

#### Understanding

Explaining ideas or concepts: intrepeting, summarizing, paraphrasing, classifying, explaining

#### Remembering

Recalling information: recognizing, listing, describing, retrieving, naming, finding



# Knowledge Dimension

**Factual:** The basic elements that students must know to be acquainted with a discipline or solve problems in it - Knowledge of: terminology, specific details and elements

**Conceptual:** The interrelationships among the basic elements within a larger structure that enable them to function together - Knowledge of: classifications and categories, principles and generalizations, theories, models, and structures



# Knowledge Dimension

**Procedural:** How to do something; methods of inquiry, criteria for using skills, algorithms, techniques, and methods -Knowledge of: subject-specific skills and algorithms, subjectspecific techniques and methods, criteria for when to use appropriate procedures

**Metacognitive:** Knowledge of cognition in general as well as awareness and knowledge of one's own cognition - Strategic knowledge, Knowledge about cognitive tasks, including appropriate contextual and conditional knowledge, Selfknowledge



- What is the number 2 challenge?
  - Most people who initially try to write learning outcomes write lower level learning outcomes and are unhappy with the level of learning described by their learning outcomes.



• They often do not have or apply the terminology for expressing higher order learning

# Minute Paper



# Write brief answers to the following questions:

- What is most valuable or helpful about writing a learning outcomes?
- What is the "muddiest or most confusing point" about writing a learning outcomes?

## Is Your Learning Outcome Effective?

- Does the learning outcome identify what students will be able to do after the topic, assignment, or unit is complete?
- Does the learning outcome focus on specific and concrete actions, behaviors, or cognitive processes?
- Is the outcome **observable**?
- Is it clear how you would test or measure achievement of the learning outcome?
- Does the learning outcome align with the expected level of knowledge or performance of students at that point in the course/program?
- Does the learning outcome have a clear meaning to both teachers and students? Is the terminology familiar to students?
- Is the learning outcome relevant and useful to students?
- Does the learning outcome align with the corresponding learning activities and assessments?

Created by Sara M. Fulmer

Information adapted from:

http://www.cwsei.ubc.ca/resources/files/LearningGoals\_CU-SEI\_CWSEI\_2-pg.pdf https://www.cte.cornell.edu/documents/Learning%20Outcome%20Review%20Checklist.pdf

https://www.cmu.edu/teaching/designteach/design/learningobjectives.html.

## Checklist for Effective Learning Outcomes

#### Resources

 Creating and Using Effective Learning Goals, Carl Wieman Science Education Institute,

http://www.cwsei.ubc.ca/resources/files/L earningGoals\_CU-SEI\_CWSEI\_2-pg.pdf

- Setting Learning Outcomes, Cornell University Center for Teaching Innovation, <u>https://teaching.cornell.edu/teaching-</u> <u>resources/designing-your-course/setting-</u> <u>learning-outcomes</u>
- Articulate Your Learning Objectives, Eberly Center, Carnegie Mellon University, <u>https://www.cmu.edu/teaching/designtea</u> <u>ch/design/learningobjectives.html</u>

#### Is Your Learning Outcome Effective?

Does the learning outcome identify what students will be able to do after the topic, assignment, or unit is complete?
 Does the learning outcome focus on specific and concrete actions, behaviors, or cognitive processes?

Is the outcome observable?

- Is it clear how you would test or measure achievement of the learning outcome?
- Does the learning outcome align with the expected level of knowledge or performance of students at that point in the course/program?
- Does the learning outcome have a clear meaning to both teachers and students? Is the terminology familiar to students?
- □ Is the learning outcome **relevant and useful** to students?
- Does the learning outcome align with the corresponding learning activities and assessments?

Created by Sara M. Fulmer

Information adapted from:

http://www.cwsei.ubc.ca/resources/files/LearningGoals\_CU-SEI\_CWSEI\_2-pg.pdf https://www.cte.cornell.edu/documents/Learning%20Outcome%20Review%20Checklist.pdf

https://www.cmu.edu/teaching/designteach/design/learningobjectives.html

How do you think your students would benefit if you developed and consistently used course-specific learning outcomes?

• Individually write down your thoughts.





How do you think your students would benefit if you developed and consistently used course-specific learning outcomes?

- Individually write down your thoughts.
- Share your answers with a neighbor.





- Clarity of expectations for learning
- Relate assessments to expectations for learning
- Self-evaluation
- Students can stay on the plan for study
- Students know what to study for for the exam





- "students overwhelmingly found value in the use of detailed, coursespecific learning goals"
- "students found that the learning goals helped them determine what they needed to know"
- "students expressed relief and gratitude at being given clear direction as to how to focus their efforts, most notably in the lectures, and also in organizing their studying, reviewing, and preparing for exams"



 "Students in more 'constructively aligned courses' were more likely to adopt deep learning approaches and less likely to use surface learning approaches in their study of a particular course." Students who adopt a surface approach... 'scrape the surface' of the material being studied, without carrying out any deep processing of the material.

They tend to:

- Concentrate purely on assessment requirements
- Accept information and ideas passively
- Memorize facts and procedures routinely
- Ignore guiding principles or patterns
- Fail to reflect on underlying purpose or strategy.

Surface, Deep, & Strategic Learning Approaches: <u>http://www2.rgu.ac.uk/celt/pgcerttlt/how/how5a.htm</u>

Students who adopt a deep approach make a serious attempt to turn other people's ideas into their own personalised structure of knowledge.

They tend to:

- Endeavour to understand material for themselves
- Interact vigorously and critically with content
- Relate ideas to previous knowledge and experience
- Use organising principles to integrate ideas
- Relate evidence to conclusions
- Examine the logic of arguments

Surface, Deep, & Strategic Learning Approaches: <u>http://www2.rgu.ac.uk/celt/pgcerttlt/how/how5a.htm</u>

Students who adopt a deep approach make a serious attempt to turn other people's ideas into their own personalised structure of knowledge.

They tend to:

- Endeavour to understand material for themselves
- Interact vigorously and critically with content
- Relate ideas to previous knowledge and experience
- Use organising principles to integrate ideas
- Relate evidence to conclusions
- Examine the logic of arguments

See the video by Stephen Chew on levels of processing:

Cognitive Principles for Optimizing Learning

The third video operationalizes the concept of level of processing into four principles that students can use to develop effective study strategies.



https://www.samford.edu/departments/academic-success-center/how-to-study

Surface, Deep, & Strategic Learning Approaches: <u>http://www2.rgu.ac.uk/celt/pgcerttlt/how/how5a.htm</u>

Share learning outcomes with your students

- Share Bloom's Revised Taxonomy with your students
- Share specific learning outcomes for each lecture
  - Help them see how to use learning outcomes to prepare for lecture
- Share specific learning outcomes for each upcoming exam
  - Help them see how to use learning outcomes to prepare for lecture
- Provide students feedback on progress with respect to learning outcomes

fore to factions associated with] the intended comitive



Share Your Learning Outcomes with Your Students

# **Two-minute Exercise**

Generate 5 ways you might share your learning outcomes with your students



ovation is b



### Student Resistance

"If you have tried anything innovative in class, you know that students hate not knowing the rules."

Felder, R. M. (1987). On creating creative engineers. *Engineering Education, 77*(4), 222-227.

How do you think you would benefit if you developed and consistently used course-specific learning outcomes?

• Individually write down your thoughts.





How do you think you would benefit if you developed and consistently used course-specific learning outcomes?

- Individually write down your thoughts.
- Share your answers with a neighbor.







• ?



#### Resources

- Simon, B., & Taylor, J. (2009). What is the value of course-specific learning goals? *Journal of College Science Teaching*, *39*(2), 52-57.
- Reynolds, H. L., & Kearns, K. D. (2017). A planning tool for incorporating backward design, active learning, and authentic assessment in the college classroom. Journal of College Teaching, 65(1). <u>https://doi.org/10.1080/87567555.2016.1222575</u>
- Wang, X., Su, Y., Cheung, S., Wong, E., & Kwong, T. (2013). An exploration of Biggs' constructive alignment in course design and its impact on students' learning approaches. *Assessment & Evaluation in Higher Education, 38*(4), 477-491.

https://doi.org/10.1080/87567555.2016.1222575



<b>Benefits of Learning Outcomes for Teachers</b>				
Effective course design	• By keeping learning outcomes front and center, teachers can develop courses in which all aspects of the course, including learning activities and assessments, support what they want students to learn (a).			
Effective assessment of learning	<ul> <li>Clear expectations make it easier to evaluate students' progress and ensure that assessments are targeting the appropriate level of knowledge or skill (a, b).</li> </ul>			
Better time management	• Well-defined learning outcomes simplify difficult decisions about what content to include and what to omit when preparing lessons and assessments (b, c).			
Improved communication	• Teachers can use learning outcomes to have explicit and constructive dialogues with students about the course and their learning, and with colleagues about the expectations of courses (b).			
Improved teaching experience	• Teachers who use learning objectives report less anxiety, more confidence interacting with students, and use more diverse teaching and assessment approaches (b, c).			
<ul> <li>[a] Wang, X., Su, Y., Cheung, S., Wong, E., &amp; impact on students' learning approach</li> <li>[b] Simon, B., &amp; Taylor, J. (2009). What is</li> <li>[c] Reynolds, H. L., &amp; Kearns, K. D. (2017).</li> <li>in the college classroom. <i>College Teac</i></li> </ul>	S Kwong, T. (2013). An exploration of Biggs' constructive alignment in course design and its es. Assessment and Evaluation in Higher Education, 38, 477-491. the value of course-specific learning goals? Journal of College Science Teaching, 39, 52-57. A planning tool for incorporating backward design, active learning, and authentic assessment biog. 65, 17-27.			

## Using Learning Outcomes Effectively

- Share learning outcomes with your students
- Use learning outcomes in preparing lectures
- Use learning outcomes in composing exams
- Rely less on covering a topic list







## Use Learning Outcomes in Preparing Lectures

- Build a schedule showing when you address the learning outcomes in the academic term.
- Start each lecture with the course learning outcomes to be address in the lecture
- Select one or more learning outcomes for a lecture
  - What do students need to know for achieving the learning outcome?
  - What can students easily learn on their own?
  - Where do students most need your input and feedback?







### One Organization Scheme

	Lecture 1	Lecture 2	••••	Exam 1	Exam 2
LO #1	V			V	
LO #2	$\checkmark$			$\checkmark$	
LO #3		$\checkmark$		V	
LO #4			$\checkmark$		$\checkmark$

Share Your Learning Outcomes with Your Students

# **Two-minute Exercise**

Generate 5 ways you might use your learning outcomes in setting

your exams



Innovation is be om a clash of ic

DESIG



## Use Learning Outcomes in Preparing Exams

- Write down the learning outcomes that will be evaluated with the exam
- Share the list of learning outcomes with the students a week or so in advance
- Generate multiple potential problems for each learning outcome







## Use Learning Outcomes in Preparing Exams

- Limit the number of higher-order learning outcomes per exam
- Select from the potential problems the final problems
- Should you use problems that evaluate multiple learning outcomes?
  - Physics chapter example







# Minute Paper



If I were doing another session on learning outcomes, what instructional practices should I:

- Continue to do
- Start doing
- Stop doing